

MIMCom SysOps Workshop: Programme

Day	Time	Event	Facilitator /Presenter	Chair	Location
Sunday 9 th June	All Day	Arrival of Participants			Mnarani Club
	19:00	Introduction of participants and presenters	IS		Mnarani Conference Room
	19:45	Housekeeping announcements	TO		Mnarani Conference Room
	20:00	Dinner			Restaurant
Monday 10 th June	08:30	Transport leaves Mnarani Club for KEMRI/WTRL			Car Park
	09:00	Welcome Speech Welcome Speech (NLM) Introduction: <ul style="list-style-type: none"> Workshop objectives Background to MIMCom and Progress to date 	TO MG TO/ES MB	ES	KEMRI/WTRL seminar room
	10:00	Connectivity options <ul style="list-style-type: none"> VSATs Wireless Other Roles of: <ul style="list-style-type: none"> NLM Redwing Satellite Solutions Africonnect 	DB MG	ES	KEMRI/WTRL Seminar room
	10:45	Tea break			Coffee area
	11:15	Bandwidth Control and Management <ul style="list-style-type: none"> Current bandwidth allocation Management software How to control bandwidth usage 	ES/MB	TO	KEMRI /WTRL Seminar room
	12:45	Transport leaves for Mnarani Club			KEMRI Car Park
	13:00	Lunch			Mnarani Club
	14:00	Bandwidth Control and Management (2)	ES/MB	TO	Mnarani Club Conference Room
	15:00	Wireless LANs <ul style="list-style-type: none"> An overview of the technology 	SN/DB	TO	Mnarani Club Conference Room
	15:45	Tea break			Coffee area
	16:15	Wireless LANs - Site experiences:	All	ES	Mnarani Club Conference Room
	16:45	Discussion		ES	Mnarani Club Conference Room
	17:15	Recap of the day's activities	TO/ES		Mnarani Club Conference Room
	20:00	Dinner followed by Masai Dancing			Mnarani Club
Tuesday 11 th June	09:00	Welcome Speech (KEMRI/Wellcome Trust)	K. Marsh	ES	Mnarani Club Conference Room
	09:15	New features at sites (Success stories) <ul style="list-style-type: none"> Actions since last (Glenholm) workshop Any new applications acquired or developed Data sharing techniques with collaborators Future plans or work in progress 	Sites	ES	Mnarani Club Conference Room
	10:15	SMAC activities	CO	ES	Mnarani

	10:30	Tea break			Coffee area
	11:00	Security <ul style="list-style-type: none"> • Firewalls and proxies • Virus protection • Backups • VPN 	DB/DI	TO	Mnarani
	11:30	Local security issues <ul style="list-style-type: none"> • What has been implemented to date • Future plans 	Sites	TO	Mnarani
	12:00	Evaluation <ul style="list-style-type: none"> • End-to-end performance • Evaluation tools and methodology Qualitative and Quantitative Evaluation of sites before and after VSATs Communication within sites Discussion/Questions	MG/GR IS All	TO	Mnarani
	13:00	Lunch			Mnarani Club
	14:00	Site introductions and Problems <ul style="list-style-type: none"> • Size (staff composition) • LAN (size, OS, server(s) specs, mail server/client, DB server (if any), sketch map of LAN) • Connectivity (VSAT, wireless + VSAT, other) 	Sites	ES	Mnarani
		Problems <ul style="list-style-type: none"> • Link related • Mail routing • User related • LAN (cabling/OS/hardware etc) • Security (spamming, virus, etc) • Other (eg. Power backup) 	Sites	ES	Mnarani
	15:45	Tea Break			Coffee area
	16:15	Whose problem is this?	MB	TO	Mnarani
	17:15	Recap of the day's activities	TO/ES		Mnarani
	17:45	Transport leaves for KEMRI			Mnarani Car Park
	18:00	Opportunity to use e-mail etc.			KEMRI/WTRL Seminar Room
	19:00	Transport leaves for Mnarani Club			KEMRI Car Park
	20:00	Dinner and acrobat show and disco			Mnarani Club
Wedn'day 12 th June	08:30	Transport leaves Mnarani Club for KEMRI/WTRL			Mnarani Car Park
	09:00	Troubleshooting <ul style="list-style-type: none"> • LAN • VSAT/Wireless connections • Backup options 	AO/JK	TO	KEMRI /WTRL Seminar room
	10:00	Fault handling procedure: <ul style="list-style-type: none"> • Watch keepers • Logging faults using RSS website • The helpdesk system 	DB	TO	KEMRI /WTRL Seminar room

	10:15	Websites (1): Site reports on progress and utilization: <ul style="list-style-type: none"> • Date set live • Hit rate (if monitored) • Major revisions • Frequency of update • User feedback • Problems • Live Demo 	Sites		Seminar room
	10:55	Tea break			Coffee area
	11:15	Websites (2): <ul style="list-style-type: none"> • Web design, hosting & updates overview • Future websites (dynamic database backed sites) • Inter-site data sharing using a web-browser front-end • Anti-Malaria Drug Resistance Network's proposed website 	TO/MB	ES	Seminar room
	12:00	Online resources <ul style="list-style-type: none"> • What's available to MIM sites • NLM's input to date & future plans • Site interests • Demo of Kilifi Virtual Library • Demo of HINARI • IS journals 	IS/ Sites	ES	Seminar room
	13:00	Transport leaves for Mnarani Club			KEMRI car park
	13:15	Lunch			Mnarani Club
	14:00	Trip to Mombasa (Visit to Bamburi Nature Trail, Fort Jesus or Kilindini Harbour). Alternatively: A tour of Mombasa town and shopping.			Mombasa
	20:00	Dinner and live band			Mnarani Club
Thursday 13 th June	08:30	Transport leaves Mnarani Club for KEMRI/WTRL			Mnarani Club car park
	09:00	Setting up a local proxy <ul style="list-style-type: none"> • Installing NT (quick demo) • Proxy server configuration 	BS/FO	ES	KEMRI/WTRL Seminar room
	11:00	Tea Break			Coffee area
	11:30	Patches and downloadable software updates <ul style="list-style-type: none"> • MS service packs • Netware service packs • Other shareware New developments <ul style="list-style-type: none"> • Active Directory • Other(s) 	AO/JK SN/AS	TO	Seminar room
	12:15	Routing demo (1) <ul style="list-style-type: none"> • Installation of DSL router • Configuration 	AS	TO	Seminar room
	13:00	Transport leaves for Mnarani Club			KEMRI Car Park
	13:15	Lunch			Mnarani Club
	14:00	Transport leaves for KEMRI/WTRL			Mnarani Club Car Park

	14:15	Routing demo (2)	All	ES	KEMRI/WTRL Seminar room
	15:00	Practical session on Troubleshooting Triage: How to get help.	MB/ES/TO	ES	Seminar room
	16:00	Tea Break			Coffee area
	16:30	Discussion	All	TO	Seminar room
	17:15	Recap of day's activities	TO/ES		Seminar room
	19:00	Transport leaves for Mnarani Club			KEMRI Car Park
	20:00	Dinner and traditional dancing			Mnarani Club
Friday 14 th June	09:00	Documentation <ul style="list-style-type: none"> Available documentation SysOps input on existing documentation Further documentation participants need 	TO	ES	Mnarani Club Conference Centre
	10:00	UPSs	WO		Mnarani Club Conference Centre
	10:30	Tea Break			Coffee area
	11:00	User training <ul style="list-style-type: none"> Techniques Topics/Areas of interest 	CO/FO	TO	Mnarani Club Conference Centre
	12:30	Lunch			Mnarani Club
	14:00	Evaluation	TO/ES	TO/ES	Mnarani Club Conference Centre
	15:00	Remaining topics (1)		ES	Mnarani Club Conference Centre
	15:45	Tea break			Coffee Area
	16:15	Remaining topics (2)		TO	Mnarani Club Conference Centre
	17:00	Workshop closure	TO		
	17:15	Transport leaves for KEMRI			Mnarani Club Car Park
	19:00	Transport leaves for Mnarani Club			KEMRI Car Park
	20:00	Dinner and live band on the beach			
Saturday 15 th June		Departures			

Initials:

AS – Alex Sio
AO – Anthony Ojwang
BS – Bill Sangiwa
CO – Chris Olola
DB – Dave Bell
DI – David Indome
ES – Erik Schoute
FO – Fred Orwa
GR – Greg Romaniak
IS – Inga Van Schayk

JK – Joseph Kaduda
MB – Mark Bennett
MG – Mike Gill
PB – Paulo Bruno
PW – Peter Wontuo
SN – Steve Ntabo
TO – Tom Oluoch